

# Liftdesigner

## Frequently asked questions (FAQ)

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Product information:

### **Do I need another CAD software to work with Liftdesigner?**

No, Liftdesigner is a self-supported software application that runs independently.

### **Can I export my Liftdesigner drawings to AutoCAD?**

Yes, you can export your designed Liftdesigner installation drawings into AutoCAD using the dxf and dwg format.

### **Can I create group elevators with Liftdesigner?**

Yes, group elevators can easily be created in Liftdesigner by either copying an existing shaft or using the group elevator assistant.

### **Can I create a freight/ goods elevator with Liftdesigner?**

Yes, but on a limited level as Liftdesigner is not able to create double guide rails.

### **Can I create panoramic elevators with Liftdesigner?**

Yes, but Liftdesigner only supports rectangular panoramic elevators. Glass cabins can easily be created with our Cabindesigner module. Glass shafts can be created using the user-defined components.

### **Can I create shaft frames with Liftdesigner?**

Yes, individual shaft frames can be created in Liftdesigner using the user-defined components.

### **Which manufacturers and which components from the manufacturer are available in the manufacturer library?**

We currently have more than 60 manufacturers available in our Liftdesigner manufacturer library. Please find an overview of our manufacturer library at:

[http://www.digipara.com/Documents/Common/Liftdesigner/Liftdesigner%20manufacturer%20library%20content\\_EN.pdf](http://www.digipara.com/Documents/Common/Liftdesigner/Liftdesigner%20manufacturer%20library%20content_EN.pdf)

### **Can we use our own title blocks within Liftdesigner?**

Yes, you may use your own title blocks (in dwg format).

### Purchasing information:

#### **What are the purchasing options and prices for Liftdesigner software?**

We offer our customers different Liftdesigner Suites and modules to meet their individual needs.

For detailed information and to receive an individual quotation, please contact our sales team at:

Tel: +49 (0)2234 999 448-23

Email: [sales@digipara.com](mailto:sales@digipara.com)

#### **How often do I get program updates during my license agreement?**

Usually, we provide our customers an update of the program twice a year. This typically includes related extensions and updated manufacturer libraries. All updates are included in your license fee.

#### **Do you offer training for Liftdesigner?**

Yes, we currently offer two different comprehensive Liftdesigner courses: Basis Training for Liftdesigner beginners and individual training for new and intermediate Liftdesigner software users, which is according to their needs and requirements.

Both trainings can take place in-house at the clients' location or at our DigiPara office.

Please find further information on our training and training dates at:

<http://www.digipara.com/Training.aspx>.

#### **Is training a prerequisite to use Liftdesigner?**

No, Liftdesigner is very user-friendly and easy to understand. However, we recommend that our customers attend training after purchasing a Liftdesigner license to fully understand all of the features and characteristic of the program. We want to make sure our customers use Liftdesigner to its fullest capabilities.

Installation information:

**What are the system requirements for Liftdesigner software?**

- Intel Dual-Core processor, 1.6 GHz (2 GHz Quad Core recommended)
- 1024 MB RAM (2048 MB recommended)
- Approx. 500 MB free disk space
- 256 MB memory (3-D hardware acceleration recommended)
- Windows compatible mouse
- Windows XP Professional/ Home Edition, Windows Vista (32/ 64bit), Windows 7 (32/ 64bit)
- Optional recommended software: AutoCAD 2004 - 2011/ AutoCAD LT 2004 - 2011
- Install from download or CD

**Do I have to update the complete program when I update a single manufacturer library?**

No, you can download and update the latest libraries free of charge from our website (<http://www.digipara.com/Manufacturerlibrary.aspx>) without updating your complete program.